
Request for an Accounting of Non-Routine Disclosures of Protected Health Information

The HIPAA Privacy Regulations allow an individual to request an accounting of certain disclosures of his/her Protected Health Information (PHI). United Behavioral Health (UBH), or its affiliate U.S. Behavioral Health Plan of California (USBHPC), may disclose your PHI for treatment, payment, health care operations, and as required or permitted by the HIPAA Privacy Regulation or other state or federal laws. Our Privacy Notice informed you that these disclosures may occur without your consent at the time they are made.

You can request an accounting of certain disclosures only about yourself, unless you are authorized to get information about another individual.

We are required to track and report to you upon request all disclosures of Protected Health Information made on or after April 14, 2003, except for disclosures made for the following reasons or to the following entities: (i) for treatment, payment, or health care operations; (ii) to you or someone legally authorized to act on your behalf; (iii) to anyone pursuant to an authorization form completed and signed by you or someone legally authorized to act on your behalf; (iv) or that are incidental to a use or disclosure otherwise permitted or required.

When completing this form please:

- Complete all sections entirely;
- Print information clearly;
- Provide us with your most current information.

Please note: If you are a guardian or court appointed representative for the individual, you must attach copies of your authorization to represent the individual in order to obtain access to their Protected Health Information.

We can only provide you with an accounting of non-routine disclosures made by United Behavioral Health or its affiliates regarding behavioral health benefits administered by United Behavioral Health or its affiliates. To obtain an accounting of non-routine disclosures of your PHI concerning your medical, dental or any other covered entity benefit not managed by UBH or its affiliates, you must contact the entity that administers those benefits directly. If we are unable to produce an accounting of disclosures to you within 60 days of receiving your request, we will contact you and advise you of the delay.

If you have any questions about filling out this form, please contact 1-866-604-3273 and dial “0” to speak with a Customer Service Representative.

Request for an Accounting of Non-Routine Disclosures of Protected Health Information

This form is used to request a report that lists the non-routine disclosures of your Protected Health Information. It must be completed in its entirety to ensure that United Behavioral Health accurately processes your request. Once the request is processed, a report will be mailed to you or your authorized personal representative. Please print.

Section 1: Accounting of Disclosures of Protected Health Information Requested For:

Member Name _____ Address _____

City _____ State _____ Zip _____ Phone Number (_____) _____

Date of Birth _____ Male ___ Female ___

Relationship to Subscriber: Self ___ Spouse ___ Child ___ If other, describe relationship _____

Section 2: Dates of this Request

Indicate the *date range* of the information you are requesting:

From April 14, 2003 to the date of this request

From (MM/DD/YY) _____ to (MM/DD/YY) _____

Please note that we cannot provide you with information about disclosures before April 14, 2003.

Section 3: Signature of Member or His/Her Personal Representative

Authorized signature of individual, or personal representative of individual, about whom the protected health information is being requested:

I authorize the release of an accounting of disclosures of my Protected Health Information to be sent to me; to others as directed in a signed authorization; or to others legally authorized to act on my behalf, at the address stated in Section 1 of this form. I understand that this request does not apply to certain types of disclosures, including for treatment, payment, or health care operations.

Signature of Individual: X _____ Date _____

Signature of Parent/Personal Representative (if applicable): X _____ Date _____

Parent/Representative's Name _____ Address _____

City _____ State _____ Zip _____ Phone Number (_____) _____

Relationship to individual and authority to act for individual: _____

Important: A personal representative, including a parent, legal guardian, or executor of an estate, may be required to attach a copy of legal documentation to this request form. If you have questions please call 1-866-604-3273 and dial "0" to speak with a Customer Service Representative who can answer your questions about legal documentation.

Section 4: United Behavioral Health Subscriber Identification

Subscriber Identification Number _____ Group Number _____ Employer _____

Subscriber Name _____ Address _____

City _____ State _____ Zip _____ Phone (_____) _____

Please return the completed form to:

United Behavioral Health
Compliance Department
P.O. Box 99378
Emeryville, CA 94662-9378